

WARRANTY CERTIFICATE

The following warranty provisions apply with effect for orders delivered from 1 July 2024.

The following warranty take place into effect after date of invoice of the Goods.

1. Windows and doors

1.1. This warranty is provided by JSC Arlanga wood, hereinafter referred to as the warranty provider.

1.2. The following warranty terms are granted for CE-marked standard ARL, ARLA, ARLA-Iceland Goods manufactured by JSC Arlanga wood:

Warranty period	Product	Model	Scope
10 years	Windows, balcony doors, front doors and sliding doors *	ARLA, ARLA Iceland. Wooden products covered with aluminium claddings	Fungi, insects, mold in wood, deformation of material
5 years	Windows, balcony doors, front doors and sliding doors*	ARL Wooden products	
5 years	Panel doors	All types	
10 years	Glazing unit**	Standard	Mist and dust inside, transparency
5 years	Glazing unit**	Fire-resistant	
5 year	Painted surface	All types	Colour stability
5 year	Fittings (such as hinges, locks, handles, closing devices) fitted at the factory	ASSA, IPA	Functionality, anti-corrosion for galvanized coating
2 year	Electrical products and accessories (for example magnetic locks, automatic control system)	ASSA	

** Warranty is not applied to doors with door sash height exceeding 2400mm and (or) door sash width exceeding 1100mm and to doors with 1-point lock systems. Inward opening doors are not covered by this warranty.*

In case of water leakage through window construction, Iceland regulations to be applied where Product shall match 1100 Pa water tightness requirement.

***See section no. 2*

1.3. If there is a valid claim in respect of manufacturing and/or material faults within the period stated in section 1.2, the warranty provider undertakes to deliver a new product free of charge. However, under this warranty, the warranty provider does not cover any costs for dismantling of the old product and installation of the new product. Likewise, any consequential damage related to the replacement of products is not covered by this warranty. If, at the time of the claim, the product in question is no longer in production, the warranty provider is entitled to deliver another equivalent product instead. If the manufacturing/material fault can be adequately remedied by means of repair/partial replacement, the warranty provider can choose this solution instead. In this case, the repair/partial replacement will be carried out at no cost. All replacement parts and repaired parts are warranted through, but not beyond, the original warranty period.

1.4. This warranty cannot be invoked if the alleged manufacturing/ material fault is due to incorrect transportation, storage, handling, installation, non-existent or inadequate maintenance or incorrect operation. Product owner must follow the warranty provider's "Product user manual".

1.5. The Warranty covers products purchased and installed in territory of Iceland.

2. Glazing units

- 2.1. For a period referenced in the section 1.2 from the time of manufacturing of glazing unit (as stamped on the glass unit's spacer bar), JSC Arlanga wood warrants that the glazing unit, mounted in doors/windows, remain transparent, free of dust and mist inside the pane.
- 2.2. For a period of 2 years from the time of manufacturing (as stamped on the glass unit spacer bar) EU legal guarantee law is applicable for other discrepancy of glazing unit.
- 2.3. The warranty is subject to:
- ✓ The spacer bar in the glazing unit has been stamped with the warranty mark and time of manufacture (month and date)
 - ✓ The glazing unit has been installed by JSC Arlanga wood.
 - ✓ The glazing unit has been properly cleaned and protected during the building work.
 - ✓ The glazing unit has not been damaged by exposure to external forces, e.g. bumps, impacts, blow, movement in adjacent constructions and the like.
 - ✓ Damage has not been caused by frost, thermal forces, or chemicals attacking the glass or oxidization caused by incorrect storage.
 - ✓ The glazing unit has not, after delivery, been exposed to e.g. grinding, sand blasting, corrosive chemicals, painting, sticking on of labels or other surface treatment.
 - ✓ The glazing unit has no stuck-on and/or built-in elements such as leaded windows, alarm systems, Venetian blinds etc. which have caused the glazing unit not to remain free from dust and dirt in the sealed cavity.
 - ✓ Casement, frame, and installation materials have been subjected to the required regular maintenance.

The warranty provider:

JSC "ARLANGA wood"
enterprise code 123404234,
registered at Jankiškių str. 30, LT-02300
Vilnius,
Republic of Lithuania
Email: wood@arlanga.lt
Tel. no.: +370 5 231 16 21

The Client:

Gluggahöllin ehf,
enterprise code 631012-0780,
registered at Sólbakki 11, 310 Borgarnes,
Iceland.
Email: julli@gluggahollin.is
Tel. No.+354 555 0760

For and on behalf of the warranty provider:

Janis Lasmanis
CEO, JSC "ARLANGA wood"

A handwritten signature in black ink, appearing to be "Janis Lasmanis", is written over a horizontal line.

General manager